

MUNICIPAL CORPORATION

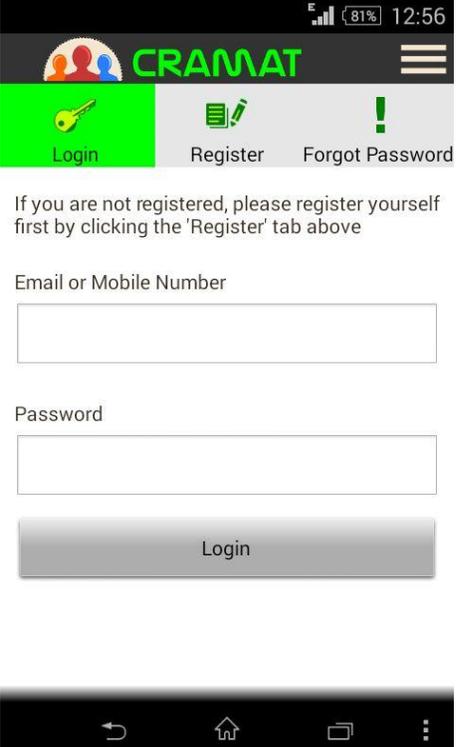
S.A.S Nagar (Mohali)

Skoch Awards: Municipal Corporation SAS Nagar Mohali had participated in SKOCH Smart Governance Award, 2015, organized by Skoch Development Foundation at New Delhi, on 19th August 2015. Where 300 cities took part in presentation and the project “*Cramat Android App For Grievances*” was selected to be awarded “Skoch Order of Merit” during the 41st Skoch Summit on 22-23rd September 2015 at India Habitat Center, New Delhi, as MC SAS Nagar corporation did an excellent job of making a persuasive case and handling comprehensive questioning and cross-examination during presentation on 19th August 2015 in New Delhi. This App is operational since December 2013. In this system complainant can register his/her complaint on Mobile based application CRAMAT facility. User can use this application 24X7. This application CRAMAT is user friendly, convenient. User can click picture of his/her complaint and sent it through CRAMAT and the complaint is processed and sent to concerned Nodal officer. The Action taken report is taken from concerned officer and message is sent through SMS to the complainants.

The Procedure for using Mobile Based Application CRAMAT is described follow:-

Steps to install the app:

- You should have android phone with internet.
- Open google play store and search for MC CRAMAT.
- Click install button to install it on phone or tab.
- Click open to start the application.
- Register yourself by entering your email id, mobile number and a password.
- You need to do this only once. Once registered, login using your email id and password.



The screenshot displays the CRAMAT mobile application interface. At the top, there is a status bar with signal strength, 81% battery, and the time 12:56. Below the status bar is a header with the CRAMAT logo and a hamburger menu icon. The main content area has three tabs: 'Login' (highlighted in green), 'Register', and 'Forgot Password'. Below the tabs, there is a message: 'If you are not registered, please register yourself first by clicking the 'Register' tab above'. There are two input fields: 'Email or Mobile Number' and 'Password'. A 'Login' button is located below the input fields. At the bottom, there is an Android navigation bar with back, home, and recent apps icons.

Steps to send complaints:

- Click new buttons to start a new complaint.
- Camera will start automatically. Click red camera icon to capture picture.
- Select category of the complaint.
- Add brief description if required.
- Click "Save and Upload" button to complete the process.

All complaints received via CRAMAT, MC trying to resolve as soon as possible. These complaint portals are introduced first time by Municipal Corporation Mohali in Punjab.

Mechanised Night sweeping: Mechanised night sweeping has started from 6th Aug 2015. All the main roads & markets parking of MC SAS Nagar are being swept during night hours using Mechanised sweeping Machines. Monitoring of whole process is being done in the control room located at Municipal Corporation. Internals roads have been divided into beats; there is one safai karam-chari with each beat. Their attendance is being done using digital technology. Municipal Corporation has taken first initiative of its kind in India.



Fogging: To tackle the problem of mosquitoes and other diseases, fogging is being done in each sector. Black oil is sprayed in village ponds to avoid dengue and other disease. This program is started from 23th July 2015. Copy of route Map is attached

Property Tax Collection: Rs 1.28crore have been collected from property tax. And from advertisement Rs 1.44 crores have been collected in the month of August.

15 August celebration: The Celebration Ceremony of 69th Independence Day of Flag Hoisting was done by Hon'ble Municipal Corporation Commissioner, Shri Uma Shankar Gupta on 15th August 2015 in the presence of MC staff. After that PhaseV Govt. School students performed National Anthem and got awarded souvenirs by Hon'ble Municipal Corporation Commissioner.

Election of Mayor: The first Mayor election was held on 28th August of 2015 in MC Mohali. Sh. Kulwant Singh was elected as the first Mayor of MC SAS Nagar with the majority of votes of 27 councillors, whereas Congress councilor Sh. Rishab Jain was elected as Senior Deputy Mayor & independent councillor Sh. Manjeet Singh Sethi was elected as Deputy Mayor.



Dangue Awarnevwss: Municipal Corporation, S.A.S Nagar (Mohali) has Distributed Pamphlets in different markets/ Rehri markets of Mohali to spread awareness regarding prevention and containment of dengue. It is transmitted by several species of mosquito.



Swachh Bharat Awareness Drive: Municipal Corporation, S.A.S Nagar (Mohali) has spread awareness regarding Swachh Bharat Abhiyan, to keep 2 dustbins at home, GREEN for biodegradable waste and BLUE for plastics & non-biodegradable waste, in Phase-3B2, Phase-V, phase –VII, markets to maintain the beauty & to fulfill the aim of cleanliness all over the city.

